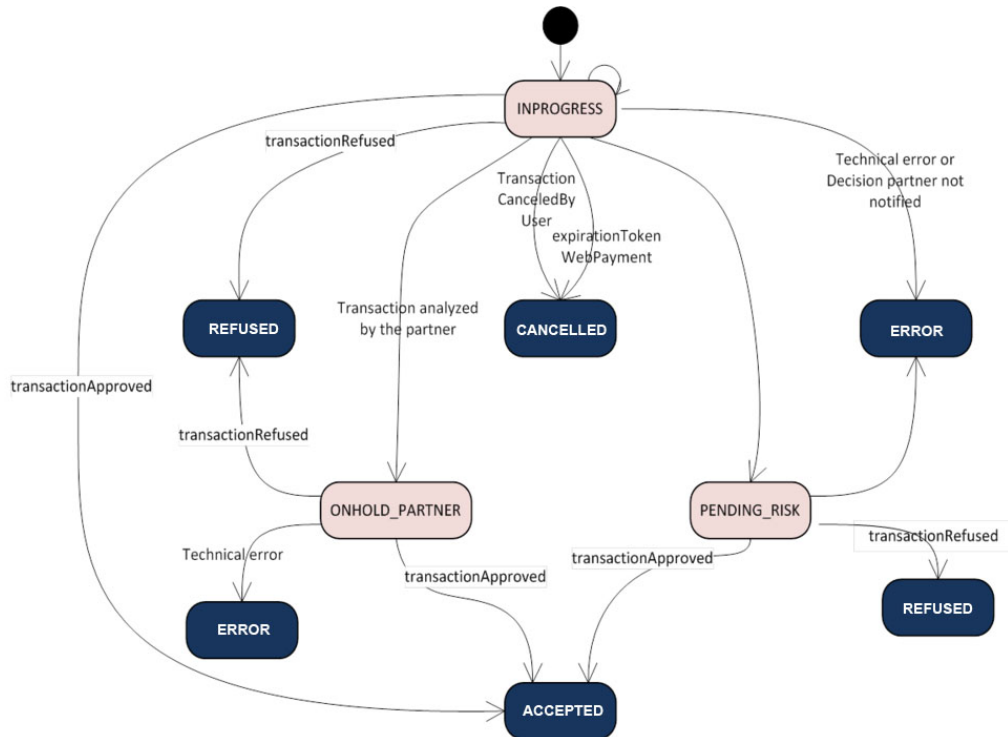


# Return codes

To know the transaction status, you just need to check the ShortMessage

The ShortMessage provides the transaction status and the LongMessage gives a more information with the return code. The lifecycle of a transaction shown below, can take 4 definitive states: REFUSED, CANCELLED, ERROR, ACCEPTED and 3 temporary states INPROGRESS, ONHOLD\_PARTNER, PENDING\_RISK :



| ShortMessage Values | Description   |
|---------------------|---|
| ACCEPTED            | Request realized with succes or transaction accepted              |
| REFUSED             | Operation refused   |
| CANCELLED           | Operation cancelled   |
| ERROR               | Operation failed  |
| INPROGRESS          | Operation processing (temporary states)                           |
| ONHOLD_PARTNER      | Operation pending status from partner (temporary states)          |
| PENDING_RISK        | Operation pending acceptance from fraud module (temporary states) |

Whatever the mode of use of the Payline payment solution: in direct interface mode, webpayment, TPEV, batch interface or via the Administration Center, you will find below the list of codes and messages.

Return codes used by Payline API services :

The return codes of the message are returned by the [result object](#) and [code ShortMessage](#).

You can also view the [life cycle of the return code](#).